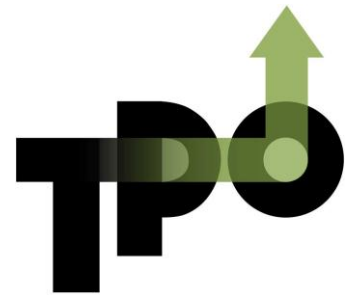


# LEADERSHIP

**DANA J. PAPKE**  
PRESIDENT & CEO



**“Whether a business is launching a new service, implementing a new technology solution, planning a merger, or changing its customer service delivery model, the first conversation has to be about how to shift the workplace so that all employees contribute to maximizing business outcomes.”**

Dana Papke returns to TPO this year as President and CEO. Dana combines extensive hands-on business leadership experience with a passion for driving organizational success by deliberately linking operational and people strategies. Dana first worked at TPO as a Senior Consultant between 2002 and 2004 and takes on her new role on February 1st, 2012.

Dana's career reflects her commitment to bringing people and operations into strategic alignment to drive business results. Her experience spans start-ups, mergers/acquisitions, rapid growth, reorganizations, and restructurings. Alternating between human capital and operations roles, Dana has led HR and PR for a business unit of Prudential Insurance and worked as VP HR then COO for Health Partners, Inc./Gateway Physician Services. She then served as EVP HR, Quality Improvement & Data Management for ValueOptions, Inc., the nation's largest independent behavioral healthcare and wellness company. At ValueOptions and Health Partners, she led the people integration strategy for these recently merged organizations. At Gateway Physician Services, Dana was responsible for increasing operational effectiveness and implementing process redesigns resulting in improved financial performance and patient satisfaction.

After her term with TPO in the early 2000's during which she completed an M.A. in Human Resource Development, Dana returned to practice her special blend of people and operations leadership serving, in rapid succession, as VP HR, EVP and Chief Administrative Officer, and finally EVP, COO & Corporate Compliance Officer at Grafton School. At Grafton, she led during a critical period in the organization's history and was instrumental in developing and implementing significant business changes and innovations that transformed how the non-profit delivered services to its clients and partnered with its state and local referral associates.

Dana's strong suit is transforming organizations – working with their leadership teams to make real the age-old maxim “employees are our most important asset.” “Whether a business is launching a new service, implementing a new technology solution, planning a merger, or changing its customer service delivery model, the first conversation has to be about how to shift the workplace so that all employees contribute to maximizing business outcomes. The opportunity to return to TPO and lead this high-powered, diverse team delivering our game changing human infrastructure services to TPO's wide palette of customers is a fantastic opportunity for me to extend the pursuit of my passion.”

In her spare time, Dana runs, cycles, and plays on several tennis teams. She frequently tries out new fitness, cooking, and art classes to stretch both body and mind . . . and to keep her humble. She also spends time with her top-notch editor/daughter and enjoys nothing better than to curl up with her quirky Jack Russell Terrier (Lucy) and a good (non-business) book.